

INFORMATION PRIOR TAKING OUT AN INSURANCE CONTRACT

Corporate identity and company name

MSIG Specialty Marine NV a Public Limited Company ("Naamloze Vennootschap") incorporated under Belgian Law, registered with the BCE ("Banque Carrefour des Entreprises") in Brussels under number 0670.726.393, having its registered office at 37 Boulevard Roi Albert II, 1030 Brussels (Belgium), registered with the Financial Services and Markets Authority ("FSMA") in Brussels under the statute of Belgian Mandated Underwriters and Belgian Reinsurance agents (<https://www.fsma.be/en/party/ms-amlin-marine>).

MSIG Specialty Marine NV acts under the Freedom of Establishment regime through Dutch, French, German and Spanish branches; MSIG Specialty Marine NV is also present in the United Kingdom through a UK branch, and has an office in Antwerp, Belgium.

In the Netherlands, MSIG Specialty Marine NV branch is registered with the Rotterdam Trade and Companies Register under number 24448058, and has its registered office at Beursplein 37, 3011 AA Rotterdam (<https://www.afm.nl/nl-nl/sector/registers>).

In France, MSIG Specialty Marine NV branch is registered with the Paris Commercial and Companies Registry ("RCS") under number 831 499 405, has its registered office Tour Hekla, 52 avenue Général de Gaulle - 92800 Puteaux and is registered with the "Registre unique des intermédiaires en assurance, banque et finance" ("ORIAS") as a European intermediary under number 0670.726.393 bis, which falls under the Autorité de Contrôle Prudentiel et de Résolution "ACPR" (<https://acpr.banque-france.fr/>).

In Germany, MSIG Specialty Marine NV branch is registered under the name of MSIG Specialty Marine NV Deutsche Zweigniederlassung, "Amtsgericht Hamburg", HRB 145836, and has its registered office at Deichstraße. 48 – 50, 20459 Hamburg (<https://www.handelsregister.de>).

In Spain, MSIG Specialty Marine NV branch is registered under the name of MSIG SPECIALTY MARINE NV SUCURSAL EN ESPAÑA, in the Commercial Registry of Madrid at electronic page IRUS 1000460649563, sheet M-868864, registration 1st, VAT number W0386635G and has its registered office at c/Orense 34 - Planta 6, Torre Sur. Madrid 28020 (<https://opendata.registradores.org/directorio>).

In United Kingdom, MSIG Specialty Marine NV branch is registered with the Companies House under the number BR016272, has its registered office at The Leadenhall Building, 122 Leadenhall Street, London, EC3V 4AG, and is registered with the Financial Conduct Authority (FCA) under the number 985124 (<https://register.fca.org.uk/s>).

In Belgium, MSIG Specialty Marine NV has an office located at SQ Antwerp Tower, Frankrijklei 5 bus 401, 2000 Antwerp.

MSIG Specialty Marine NV acts on behalf of MSIG Europe SE and/or any other insurance companies in accordance with the corresponding insurance policy. MSIG Europe SE ("MSIG") is rated A (excellent) by AM Best and A (stable) by Standard & Poor's.

It mainly markets, through insurance intermediaries, insurance solutions designed primarily for professionals. It operates on a commission basis (i.e. remuneration included in the insurance premium) and on a fee basis (i.e. remuneration paid directly by the assured).

For more information about MSIG Specialty Marine NV, you can consult our website :
<https://www.msigspecialtymarine.com>

About MSIG

MSIG is a leading global insurer and reinsurer; within MSIG, MSIG Specialty Marine NV is a wholly owned subsidiary of Amlin Netherlands Holdings B.V. ("ANH"), which is 90% owned by MSIG and 10% owned by Mitsui Sumitomo Insurance Company, Limited ("MSIJ"), the latter being 100% owned by the ultimate parent entity, MS&AD Insurance Group Holdings, Inc. MSIG is 100% owned by MSIJ. MSIG Specialty Marine NV is part of the Japanese MS&AD Group, one of the top 10 non-life insurers in the world.

For more information about MSIG, you can consult the website: <https://www.msig-europe.com>

Data protection

Controller: MSIG Specialty Marine NV (hereinafter "MSIG") acts as the controller for the processing of personal data for the purposes described below.

Purposes: The personal data are processed for the management and performance of the insurance policy including the management of the relationship with the customer, managing claims and compliance with administrative, regulatory and legal provisions applicable to us.

Sharing with third parties: MSIG may share personal data, if necessary for the aforementioned purposes, and in accordance with applicable privacy laws, with other entities that are part of the MSIG-group as well as third parties when necessary for the execution of this policy (e.g., experts, insurance intermediaries), legally required (e.g., governments or judicial authorities) or if there is a legitimate interest.

Privacy rights, questions and complaints: If requested, to the extent legally permissible, data subjects have the right to:

- access his/her data, to have it rectified, if appropriate;
- object the processing of his/her data, the right to have the processing of his/her data restricted, as well as the right to have his/her data erased. In such cases, MSIG may not be able to continue the contractual relationship.

To this end, the data subject may address a request to the Data Protection Officer (hereinafter "DPO") at the following email address: privacy@msig-europe.com or by post to: MSIG Specialty Marine NV, attn. the DPO, Koning Albert-II laan 37, 1030 Brussels, Belgium.

Complaints may be submitted to the relevant data protection supervisory authority.

Further information: More information on how MSIG protects personal data of data subjects and how data subjects can exercise their rights can be found in MSIG [Data Privacy Notice](#).

Complaints

Do you have a complaint about an MSIG Specialty Marine NV product, our services or any third party acting on our behalf ? Please find our complaint procedures on our website: <https://msigspecialtymarine.com/contact-us/complaints/>

We recommend that you first contact the manager of the records concerned at MSIG Specialty Marine NV and/or that person's supervisor. If this fails to lead to a satisfactory outcome, you can submit a formal complaint.

You can submit the formal complaint by letter to:

MSIG Specialty Marine NV
Complaints Manager
Boulevard du Roi Albert II, 37
B-1030 Brussels, Belgium.

Or you can send it by e-mail to Complaints@msigspecialtymarine.com

Your complaint will be handled according to the rules of your country of residence.

If you disagree with the final response you received from us please follow the steps below.

Within the EU you can contact your local national Ombudsman and if you reside in the UK, you can contact the Financial Ombudsman Service. If none of these are applicable, please follow the rules of your country of residence. In all cases, the Ombudsman can be contacted unless otherwise agreed in your contract.

Within the EU and the UK, you may still be able to take your complaint to court if you are not satisfied with the outcome. In other cases, please follow the rules of your country of residence.

For Ireland further details of our complaints process and your rights under the Consumer Protection Code 2025 are available on our website at www.msigspecialtymarine.com or upon request.